

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Caring For Kids and Parents complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Caring For Kids and Parents does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Caring For Kids and Parents:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters or written information in other formats (large print, audio, accessible electronic formats, or other formats). Provides free language services to people whose primary language is not English, such as: Qualified interpreters, Information written in other languages

If you need these services, contact Michelle Bunch. If you believe that Caring For Kids and Parents has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Michelle Bunch, Office Manager, 901 Enterprise Parkway, Suite 500, Hampton, VA 23666. 757-896-4900 mbunch@caring4kids.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Michelle Bunch, Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services :200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

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